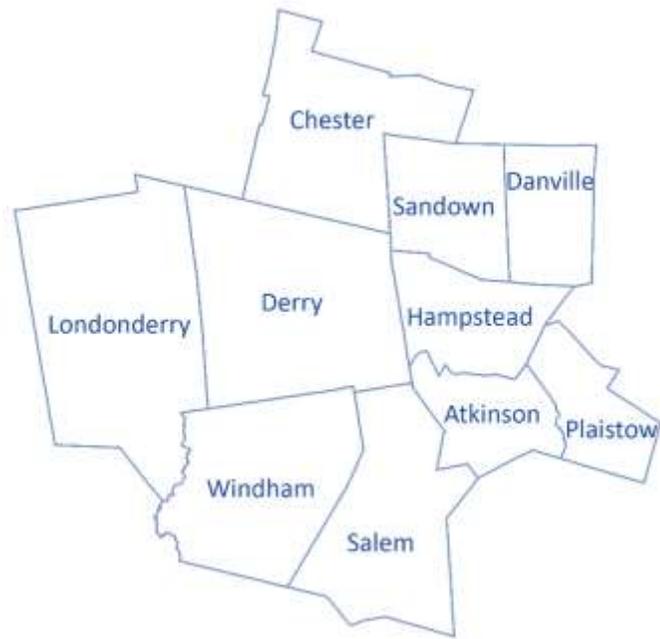


# The Greater Derry-Salem Transit Coordination Region



The Greater Derry-Salem Regional Coordinating Council for Community Transportation (RCC) is a partnership of the Greater Derry-Salem CART transit system, the Rockingham Planning Commission, Southern New Hampshire Planning Commission, the region's ten towns, multiple non-profit human service agencies, and non-profit and for profit transportation providers.

The role of the RCC is to help expand, coordinate and improve transportation options within the Greater Derry-Salem region so that seniors, individuals with disabilities, low income residents and others can get where they need to go and live with independence and dignity. The work of the RCC is also designed to help municipalities, human service agencies and other organizations purchase shared ride coordinated transportation services for their citizens, clients, and customers.

With questions about the Greater Derry-Salem RCC or transit coordination planning, contact the Rockingham Planning Commission at 603-778-0885 or southern New Hampshire Planning Commission at 603-669-4664.

# Greater Derry-Salem Community Transportation Directory



*A guide for getting where you need to go in and beyond Southern New Hampshire*



Published by the Greater Derry-Salem Regional Coordinating Council for Community Transportation

# Community Transportation Directory

## Greater Derry-Salem Region

This Community Transportation Directory is part of the work of the Greater Derry-Salem Coordinating Council for Community Transportation (RCC) to expand access to affordable and efficient transportation in the ten town Greater Derry-Salem region of southern New Hampshire. Towns included in the region include Atkinson, Chester, Danville, Derry, Hampstead, Londonderry, Plaistow, Salem, Sandown and Windham.

This directory lists a variety of services, including intercity bus, public transportation, non-profit agency van services, volunteer driver programs and for-profit wheelchair van companies.

### How to use this Directory

Pages 1 and 2 list the transportation providers in the region, organized by type of service. When you find the service that you're looking for, review the provider's full listing to determine if they serve your town and perform the kind of trip that you need.

Descriptions of the providers, including the communities they serve, are listed in alphabetical order on pages 3-14. The  symbol indicates that the agency provides wheelchair-accessible trips. Please contact the providers directly for the most up to date information on schedules and fares.

If you receive Medicaid benefits through NH Healthy Families or Well Sense, be aware that transportation to medical appointments is a covered benefit available at no cost to you.

## Transportation Services by Type

### Intercity Bus Service

Boston Express

### Minibus Service (Paratransit, Shuttles, etc.)

Derry-Salem CART Transit

Disabled American Veterans Transportation Network

Granite State Independent Living

Lamprey Health Care

Rockingham Nutrition & Meals on Wheels Program

Seniors Helping Seniors - Southern NH

Town of Atkinson Elder Services

Town of Windham Senior Van

### Volunteer Driver Programs

American Cancer Society

Community Caregivers of Greater Derry

Greater Salem Caregivers

### Client Transportation

Derry Boys & Girls Club

Easter Seals Special Transit Service

Kimi Nichols Center

Salem Boys & Girls Club

Department of Veterans Affairs - VAMC Manchester NH

### Private Chair Car & Shuttle Companies

A & C Transportation

Trilogy Wheelchair Transport

Trinity EMS – Non-Emergency Medical Transportation

Tri-State Wheelchair Services

## Transportation Services by Type - Continued

### Private Taxi & Airport Shuttle Companies

Ballardvale Car Service - Salem  
C&S Airport Service - Derry  
Danville Taxi - Danville  
First Class Transportation - Salem  
Flight Line, Inc. - Salem  
Freedom Taxi - Derry  
Green Cab Company - Derry  
J & N Taxi - Salem  
Lone Wolf Transportation - Londonderry  
One Great Ride - Derry  
Rockingham Airport Service - Danville  
Salem Cab - Salem



## Transportation Services in Alphabetical Order

### A & C Transportation

*Serving:* Rockingham County  
*Contact:* 603-926-0640



*Eligibility:* individuals with disabilities, general public  
*Trip Purpose:* medical, general  
*Cost:* call for rates

### American Cancer Society

#### Road to Recovery

*Serving:* New Hampshire  
*Contact:* 1-800-227-2345  
*Eligibility:* cancer treatment  
*Trip Purpose:* medical  
*Cost:* no charge

### Boston Express

*Serving:* Concord, Manchester, Londonderry, Salem, Nashua,  
Tyngsboro, Boston South Station, Logan Airport  
*Contact:* 1-800-639-8080 | [www.bostonexpressbus.com](http://www.bostonexpressbus.com)



*Eligibility:* general public  
*Trip Purpose:* general, commuter  
*Cost:* call or see website for rates

### Derry-Salem CART

#### CART Regional Demand Response Public Transit

*Serving:* Residents of Chester, Derry, Hampstead, Londonderry,  
Salem. Also service to medical facilities in Manchester  
*Contact:* 603-434-3569 | [www.cart-rides.org](http://www.cart-rides.org)



*Eligibility:* general public  
*Trip Purpose:* general  
*Cost:* \$3 one way within one town, \$4 between service area towns, \$5 to Manchester - see website for half fare eligibility

### **CART Salem Shuttle**

*Serving: Salem* - flex route service in Salem downtown area

 *Contact:* 603-434-3569 | [www.cart-rides.org](http://www.cart-rides.org)

*Eligibility:* general public

*Trip Purpose:* general

*Cost:* no charge

### **CART Hampstead Shuttle**

*Serving: Hampstead* - flex route service connecting Hampstead to medical and other destinations in Londonderry

*Contact:* 603-434-3569 | [www.cart-rides.org](http://www.cart-rides.org)

 *Eligibility:* general public

*Trip Purpose:* general

*Cost:* no charge

### **CART Derry-Londonderry Shuttle**

*Serving: Derry and Londonderry* - flex route service connecting Derry and Londonderry senior centers, medical and shopping destinations and residential areas

 *Contact:* 603-434-3569 | [www.cart-rides.org](http://www.cart-rides.org)

*Eligibility:* general public

*Trip Purpose:* general

*Cost:* no charge

### **Community Caregivers of Greater Derry**

*Serving: Chester, Danville, Derry, Hampstead, Londonderry, Sandown, Windham*

*Contact:* 603-432-0877

*Eligibility:* seniors, individuals with disabilities

*Trip Purpose:* medical

*Cost:* no charge

### **Department of Veterans Affairs**

#### **Veterans Transportation Services – VA Medical Center Manchester**

*Serving: Rockingham County*

*Contact:* 603-624-4366 | [www.va.gov/healthbenefits/vts/](http://www.va.gov/healthbenefits/vts/)

 *Eligibility:* veteran, agency clients

*Trip Purpose:* program-specific

*Cost:* no charge

### **Derry Boys & Girls Club**

*Serving: Derry*

*Contact:* 603-434-6695 | [www.derrybgclub.org](http://www.derrybgclub.org)

*Eligibility:* Derry Elementary & Middle School students participating in Club after school programs

*Trip Purpose:* After school program access

*Cost:* call for program fees

### **Disabled American Veterans Transportation Network**

*Serving: New Hampshire*

*Contact:* 1-800-892-6427 ext. 6427

 *Eligibility:* veteran

*Trip Purpose:* medical

*Cost:* donations appreciated

### **Easter Seals Special Transit Service**

*Serving: New Hampshire*

*Contact:* 603-668-8603

 *Eligibility:* individuals with disabilities

*Trip Purpose:* program specific

*Cost:* varies by program

## Flight Line, Inc.

*Serving:* Rockingham County, Strafford County  
*Contact:* 1-800-245-2525 | [www.flightlineinc.com](http://www.flightlineinc.com)  
*Eligibility:* general public  
*Trip Purpose:* airport, any  
*Cost:* call or see website for rates



## Granite State Independent Living

*Serving:* New Hampshire  
*Contact:* 1-800-826-3700 | [www.gsil.org](http://www.gsil.org)  
*Eligibility:* individuals with disabilities  
*Trip Purpose:* general  
*Cost:* market rates



## Greater Salem Caregivers

*Serving:* Salem residents. Transportation within Salem, and Manchester, Nashua, Boston, Burlington, MA, when volunteers are available  
*Contact:* 603-898-2850 | [salemcaregivers@gmail.com](mailto:salemcaregivers@gmail.com)  
*Eligibility:* elderly, individuals with disabilities  
*Trip Purpose:* medical, shopping  
*Cost:* donation based

## Kimi Nichols Center

*Serving:* Plaistow and surrounding communities  
*Contact:* 603-382-8586 | [www.kiminicholscenter.org](http://www.kiminicholscenter.org)  
*Eligibility:* individuals with disabilities  
*Trip Purpose:* access to KNC programs  
*Cost:* included with services



## Lamprey Health Care

*Serving:* Atkinson, Danville, Hampstead, Plaistow, Sandown  
*Contact:* 603-659-2424 | [www.lampreyhealth.org](http://www.lampreyhealth.org)  
*Eligibility:* elderly, veterans, individuals with disabilities  
*Trip Purpose:* shopping, medical  
*Cost:* donations recommended



## Rockingham Nutrition & Meals on Wheels Program

### Plaistow Senior Shuttle

*Serving:* Plaistow, Newton, Kingston, East Kingston  
*Contact:* 603-382-5995 | [www.rockinghammealsonwheels.org](http://www.rockinghammealsonwheels.org)  
*Eligibility:* 60+  
*Trip Purpose:* transportation to the Vic Geary Center in Plaistow  
*Cost:* donation appreciated

### Derry-Londonderry Senior Shuttle

*Serving:* Derry, Londonderry  
*Contact:* 603-434-3569 | [www.rockinghammealsonwheels.org](http://www.rockinghammealsonwheels.org)  
*Eligibility:* 60+  
*Trip Purpose:* transportation to the Londonderry Senior Center & Marion Gerrish Center in Derry  
*Cost:* donation appreciated



## Seniors Helping Seniors - Southern NH

*Serving:* Rockingham County, Hillsborough County  
*Contact:* 603-801-1936 | [www.seniorcarenashua.com](http://www.seniorcarenashua.com)  
*Eligibility:* elderly  
*Trip Purpose:* general  
*Cost:* call for rates

## Salem Boys & Girls Club

*Serving:* Salem

*Contact:* 603-898-7709 | [www.salembgc.org](http://www.salembgc.org)

*Eligibility:* Salem, Pelham, Windham K-8 students participating in Club after school programs

*Trip Purpose:* Before school and after school program access

*Cost:* call for program fees

## Town of Atkinson - Elder Services

*Serving:* Atkinson seniors

*Contact:* 603-362-9582 | [www.town-atkinsonnh.com/elderly.html](http://www.town-atkinsonnh.com/elderly.html)



*Eligibility:* elderly

*Trip Purpose:* medical, general

*Cost:* no charge to Atkinson residents

## Town of Windham - Senior Van

*Serving:* Windham seniors

*Contact:* 603-434-7732 |

[www.windhamnewhampshire.com/content/windham-seniors](http://www.windhamnewhampshire.com/content/windham-seniors)

*Eligibility:* elderly

*Trip Purpose:* medical, groceries

*Cost:* no charge to Windham residents

## Trilogy Wheelchair Transport

*Serving:* Rockingham County

*Contact:* 603-656-9715

*Eligibility:* individuals with disabilities, elderly



*Trip Purpose:* medical

*Cost:* call for rates

## Trinity EMS – Non-Emergency Transportation

*Serving:* Essex County, MA; Rockingham County

*Contact:* 800-524-4698 |

[www.trinityems.com/nonemergencytransportation.html](http://www.trinityems.com/nonemergencytransportation.html)



*Eligibility:* individuals with disabilities, elderly

*Trip Purpose:* medical

*Cost:* call for rates

## Tri-State Wheelchair Services

*Serving:* Rockingham County

*Contact:* 603-224-7363



*Eligibility:* individuals with disabilities, elderly

*Trip Purpose:* medical

*Cost:* call for rates

## Private Taxi & Airport Shuttle Companies

### Ballardvale Car Service

*Services:* Airport Transportation, Taxi

*Contact:* 978-475-4423

### C&S Airport Service - Derry

*Services:* Airport Transportation

*Contact:* 603-893-4700

### Danville Taxi - Danville

*Services:* Taxi

*Contact:* 603-382-1500

### First Class Transportation - Salem

*Services:* Taxi, Limousine Service

*Contact:* 603-432-2525

## **Flight Line, Inc. - Salem**

*Services:* Airport Transportation  
*Contact:* 603-432-2525

## **Freedom Taxi - Derry**

*Services:* Taxi  
*Contact:* 603-432-2525

## **Green Cab Company - Derry**

*Services:* Taxi, Airport Service  
*Contact:* 603-432-7800

## **J & N Taxi - Salem**

*Services:* Taxi  
*Contact:* 603-421-4220

## **Lone Wolf Transportation - Londonderry**

*Services:* Taxi, Transportation Services  
*Contact:* 603-235-5966

## **One Great Ride - Derry**

*Services:* Airport Transportation, Chauffeur Service  
*Contact:* 603-432-2525

## **Rockingham Airport Service - Danville**

*Services:* Airport Transportation, Limousine Service  
*Contact:* 603-893-4700

## **Salem Cab - Salem**

*Service:* Taxi  
*Contact:* 603-893-4700

## **Medicaid Non-Emergency Medical Transportation**

### **Need a ride to a medical appointment?**

If you receive Medicaid benefits through New Hampshire Healthy Families or Well Sense, be aware that transportation to non-emergency medical appointments is a covered benefit available at no cost to you.

### **How does non-emergency medical transportation work?**

Both New Hampshire Healthy Families and Well Sense contract with Coordinated Transportation Solutions (CTS) to manage non-emergency transportation services. To arrange a ride, call the CTS Member Line toll free at **855-739-4775**. CTS can arrange to do one of the following:

- Pay you for mileage from your home to your healthcare service and back if you have circumstances that prevent you from being able to afford the cost of transportation
- Pay your friends or family for mileage costs to take you from your home to your healthcare service and back
- Pay you to use public transportation to get you to your healthcare service and back
- Arrange for a taxi to drive you to and from your healthcare service
- Arrange for a specialty vehicle when needed, such as a wheelchair van or ambulance, to drive you to and from your visit